

Bridging the Gap between Job Seekers and Employers across Arkansas

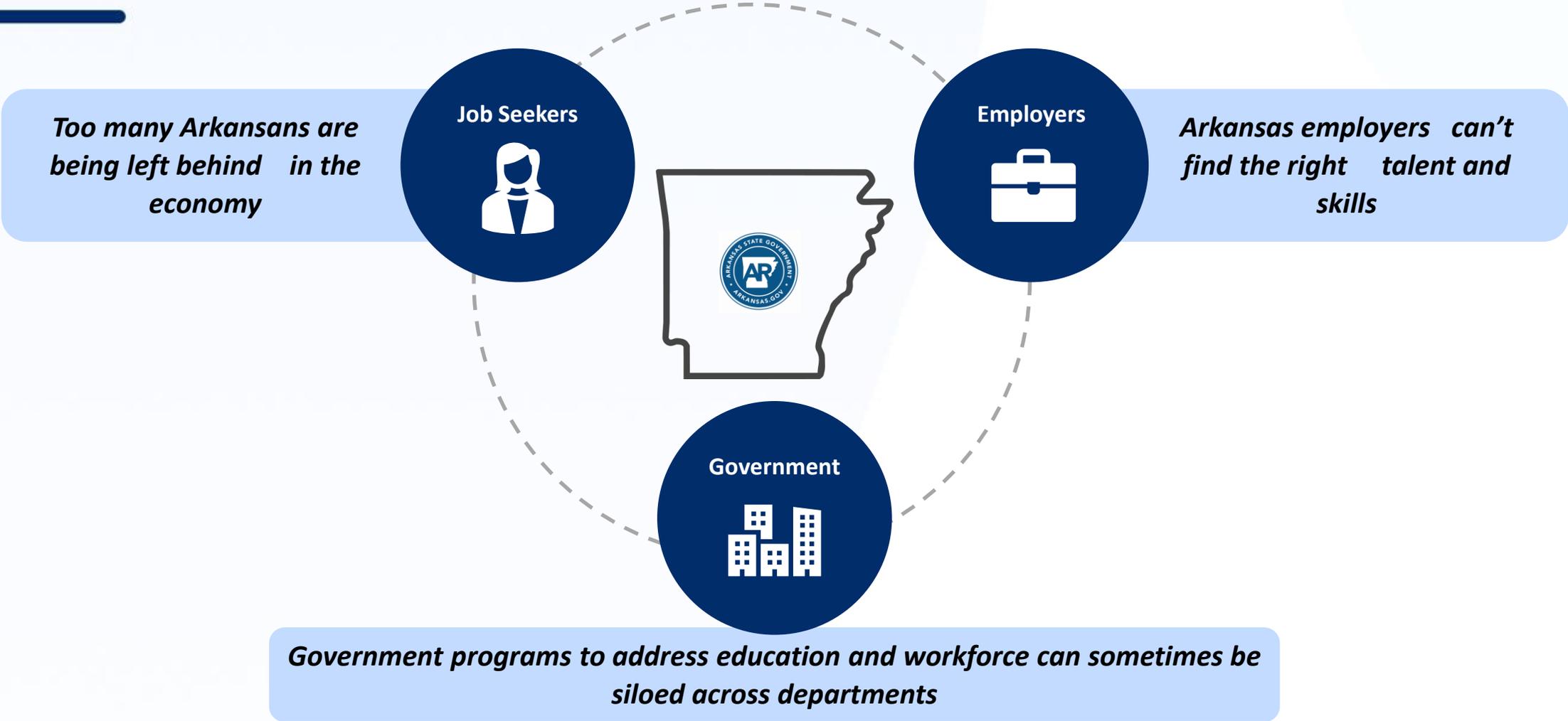
A Career GPS for Arkansans

July 2022

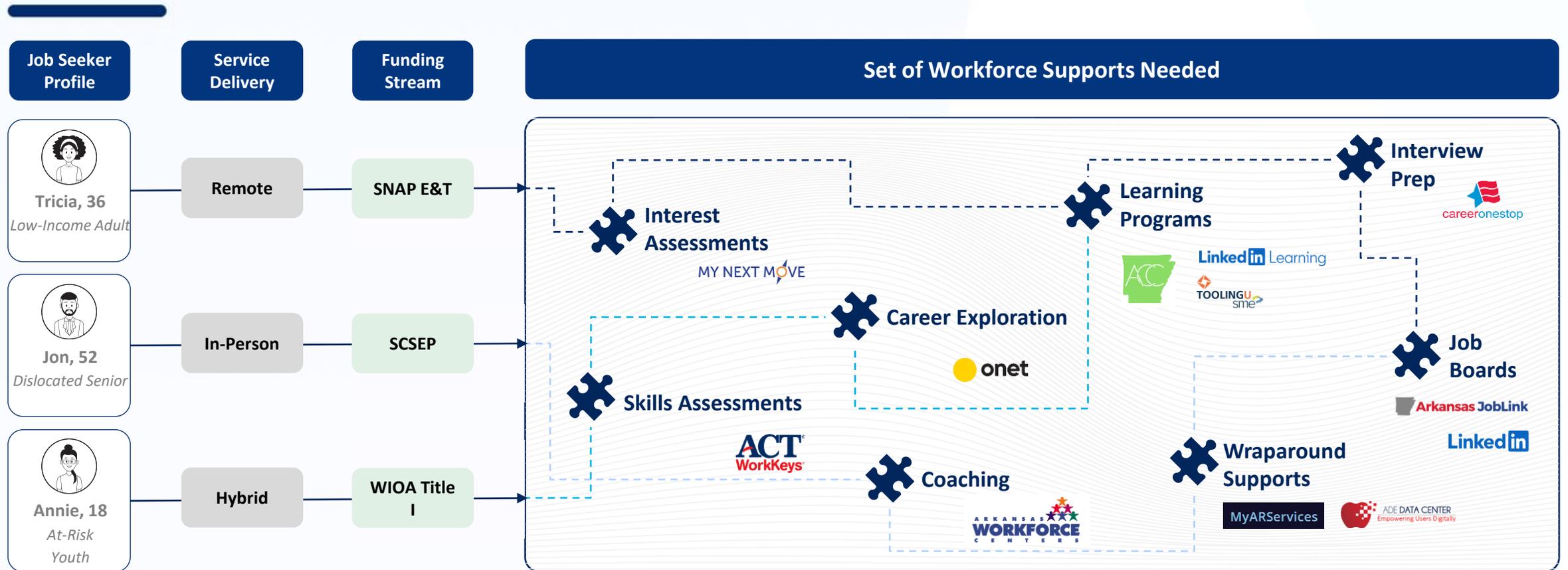
In partnership with



Challenges that Ready For Life Aims to Address



Arkansas workforce supports can sometimes be siloed

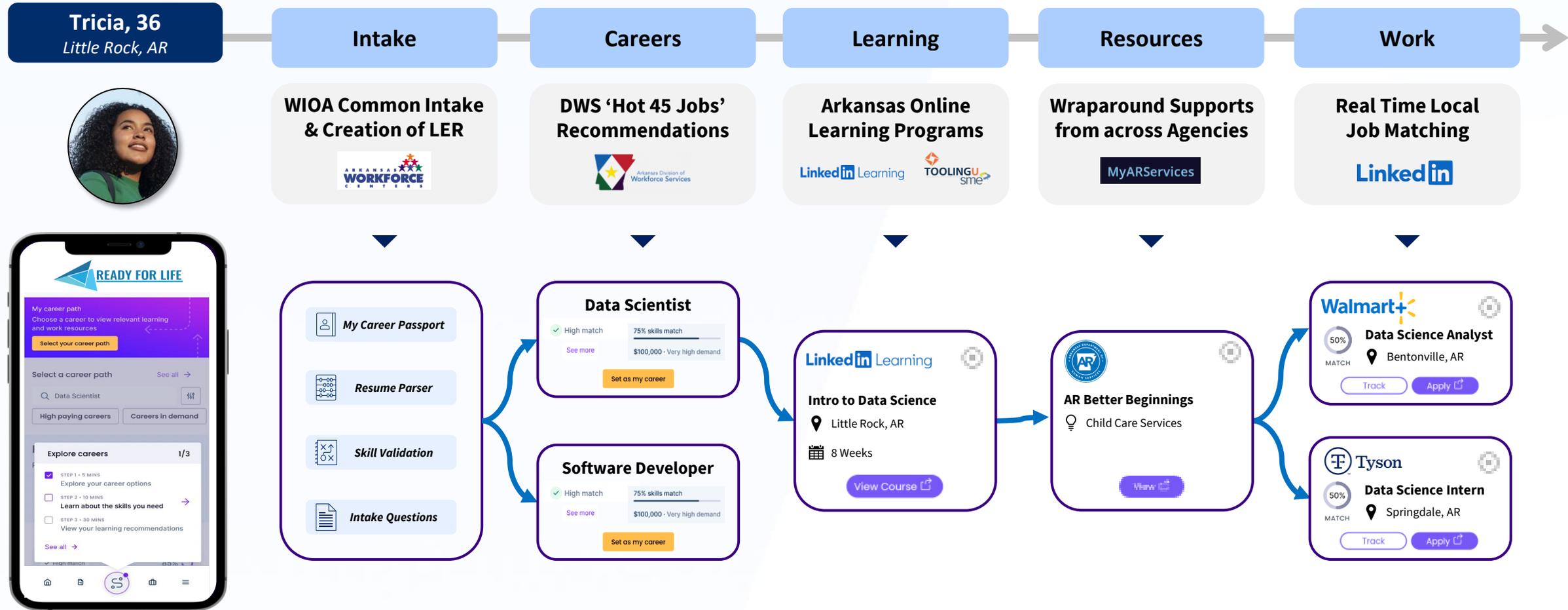


Confusing for job seekers to navigate



Frustrating for state agencies to manage

Example User Journey: RFL aligns to state priorities at every stage



Impact of Ready for Life

Ready for Life will strengthen Arkansas' role as a national leader in workforce innovation



Job Seekers



Employers



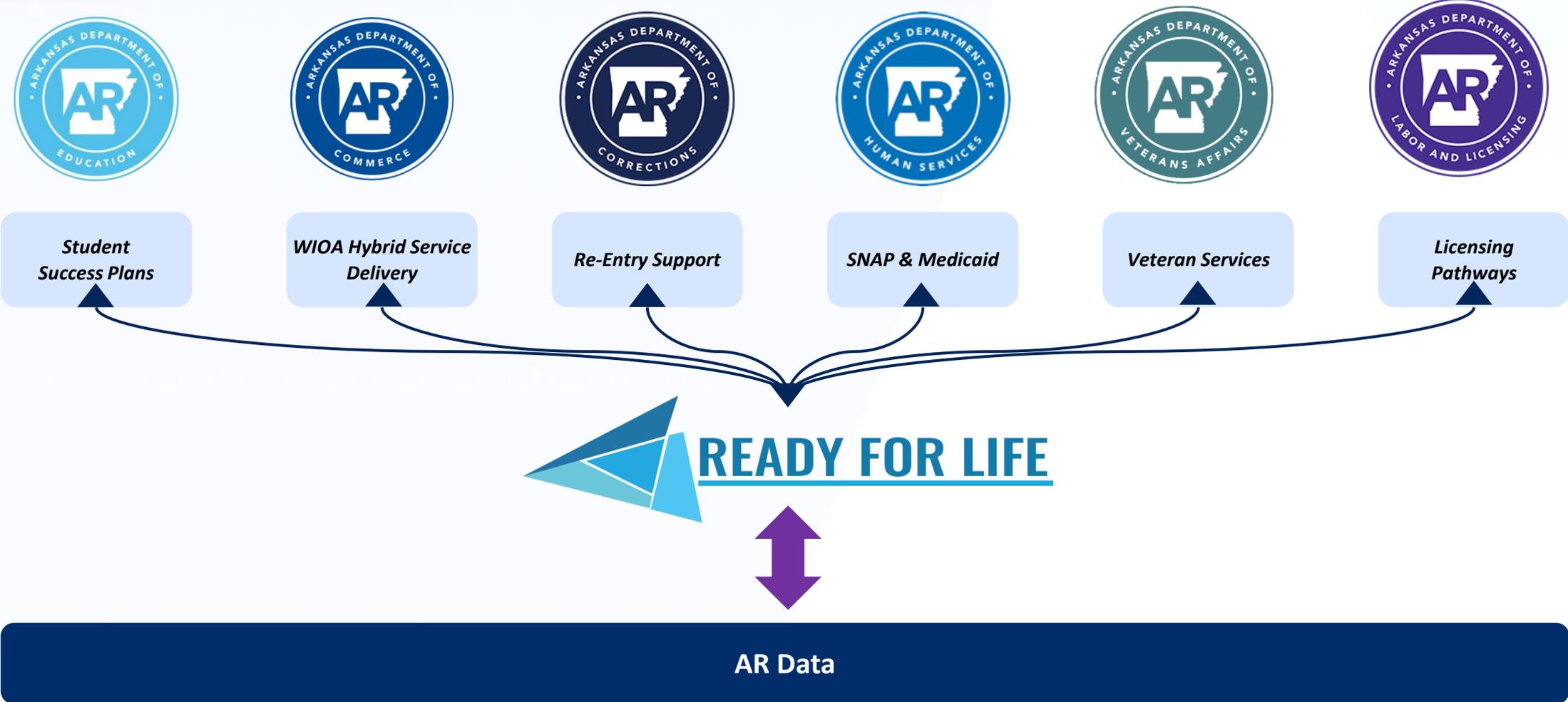
Government

Provides every Arkansan access to economic opportunity with personalized guidance on career and learning pathways

Empowers employers to find the right talent to succeed in the evolving economy with a focus on skills-based hiring

Streamlines collaboration across departments through a common platform and data sharing on intake and outcomes

Connecting to Programs & Services across Departments



Next Steps In Your Roadmap

Make progress towards your career goals by completing your next steps below!

Complete the Arkansas Common Intake Form

This form will help determine what additional resources and supports you may be eligible for.

[Start ↗](#)

See recommended careers from Arkansas'...

Explore recommendations from Arkansas' Hot 45 jobs and select a career path.

View your learning recommendations

View the recommended LinkedIn Learning and ToolingU learning opportunities to make progress on the skills you need for your selected career...

[See all steps →](#)

How can we help today?

Clear ✕

Update your Career Passport

Keep your profile information up to date to get personalized recommendations.

Explore Careers

View recommended careers that match your skills and select a career to pursue.

Laura from FutureFit AI
Hi there! Anything I can help with today?

Browse Resources

Set yourself up for success with career guidance and support.

Apply to Work

Find job opportunities that match your skills and interests.

Navigate your Roadmap

Visit your Roadmap to get step-by-step guidance on your career journey.



My Career Passport

Home

Careers

Learning

Resources

Work

My next steps 0/8

Complete the Arkansas Common Intake Form

This form will help determine what additional resources and supports you may be eligible for.

[Start →](#)

[See all steps](#)

Select a career path

[See saved careers](#)

Recommended for you

Select a career path below to view recommended learning and next steps

Sort by: Skills score ▾

56%
SKILLS OVERLAP

Customer Service Representative

\$36,000 ↗ Very High Demand

Interacts directly with customers to answer questions and solve problems. Communicates with customers in person, over the phone or online. Provides help with...

[Learn more](#) [Select career path](#)

45%
SKILLS OVERLAP

Retail Sales Associate

\$35,000 ↗ Very High Demand

Sells merchandise or products in a retail store. Provides information about store merchandise, assists customers with finding items and encourages sales.



My Career Passport

Home

Careers

Learning

Resources

Work



Jane's Roadmap

Make progress towards your career goals by completing your next steps below!

8 steps

0%

Upcoming Completed All

Profiling



Complete the Arkansas Common Intake Form

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Start ↗

Profiling

See recommended careers from Arkansas' Hot 45 Jobs

Learning

View your learning recommendations



Need help?

The team typically replies in under 20m



 My Career Passport

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My next steps 0/8

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[See all steps](#)



Jane Doe

Little Rock, AR, USA

 Experience

 Skills profile

 Interests

 Personal Information

Work Experience

+ ×

Sales Representative

River Tech · Full-time
January 2021 - Current

A few skills from this experience

- Outside Sales
- Inside Sales
- Cold Calling
- Business-to-Business Sales
- Sales Goals

Call Center Agent

Cloud Clearwater · Full-time
June 2018 - July 2020

A few skills from this experience

- Payment Receiving
- Product Location
- Client Needs Assessment
- Universal Serial Bus (USB)
- Processing Item Returns

My resume



 **Resume_CallCenterRepresentative.pdf**
PDF

Education

+ ×

Business Administration

College or Polytechnic Diploma (or equivalent)
NorthWest Arkansas Community College
2013 - 2016

[+ Add education](#)



A Framework for Ethical AI

01

**Collecting &
Organizing
Training Data**



02

**Building & Testing
Model Algorithms**



03

**Ensuring Data
Security & Privacy**





01

Collecting & Organizing Training Data

Diversification of Data Sources

Representativeness of Data Characteristics

Restrictions on Data Inputs



02

Building & Testing Model Algorithms



Explainability of Model Recommendations

Human in the Loop (HITL) Model Evolution

Ongoing Testing of Output-Input Differential

Affirmative Recommendation Filters

03

Ensuring Data Privacy & Security



Informed User Consent

Maximum Data Anonymization Principle

Minimum Data Privilege Principle

Data Ownership & Deletion



Q&A